

Talius Connect Mobile App

Quick Reference Guide v1.6



Talius Connect v1.6 Work Instruction





Escalate Call, Re-assign Call, Cancel Call and Cancel Operation				
1335 □ * × • ∠ ∞ 45% Select Call Function Image: Colspan="2">Image: Colspan="2">Colspan="2" I Colspan="2" More My Cols More My Cols More My Cols My Cols Fore Status	1335 □ * × • ∠ ∞ 45% Select Call Function □ □ □ All Staff: Sensor Call 102- Russell □ □ □ All Staff: Sensor Call □ □ □ □ I Accept Call □ □ □ □ I Reassign Call □ □ □ □ □ I Cancel Operation □	1335 □ * & · · △ Image: Addition of the second of t	Active Calls : 1	
In the <u>My Calls screen</u> , press <i>Escalate Call</i> to contact a colleague for assistance. Alternatively, press the Emergency wall button, or your badge button	Depending on your shift role you can select Reassign Call to a colleague, or Cancel Call (in case of accidental Duress alert)	The option <i>Cancel</i> <i>operation</i> lets you go back to the My Calls screen	The <u>Floor Status screen</u> has Assign Call to Myself, or Assign Call To User (RN only) options to change the user until a carer has accepted the call!	

Messaging or Push to Talk				
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	Select Message Type	✓ □ RN	✓ □ House 1	
🖵 Start Break				
Change Device	오. User Messaging	✓ □ EN/ET		
	Shift Role Messaging			
Change Calls		✓ □ Care Team	✓ □ House 2	
Change Location	Location Based Messaging			
9. Shift Management				
			✓ □ House 3	
Delete All Messages				
C Refresh Login				
			✓ □ House 4	
Messaging				
😫 Push To Talk				
Server Online	× Cancel	← Previous Next →	← Previous Next →	
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Selecting 1 of these options enables you to send a Text or a Voice message to a user	Select User to <i>Text</i> or Voice message (<i>Push to</i> <i>Talk</i>) 1 or more users of your choice	Select Shift role (eg the RN) to <i>Text</i> or <i>Push to</i> <i>Talk</i> a shift role of your choice	Select Location (eg House 1) to <i>Text</i> or <i>Push to Talk</i> a shift role of your choice	

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Notes

Auto assigned

All Calls are all auto allocated to the carer who had the oldest call/the one who has most likely completed the previous call

Repeats & Escalations

Unaccepted calls will have repeating Alerts and will be auto escalated based on the type of call. Only accepting (or canceling) the call will stop the repeating & escalation process

Calling into the room/panel

Calling into the room is not possible in v1.6, and is expected to be available in v1.7

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